

TSE's WhatsApp Fact-Check Chatbot — Brazil's Electoral Court Routes Voters to Partner Fact-Checks, with No Published Impact Evaluation

AI in the Public Sector · Good practice · Brazil

Quality score: 53/100

Evidence strength: Moderate

Summary

Brazil's electoral court runs an official WhatsApp bot that searches fact-checks by Lupa, Aos Fatos, Comprova and Estadão Verifica. It reported 530,000+ subscribers by September 2022; reach is documented, but no study measures its effect on belief or sharing.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-05

[Tribunal Superior Eleitoral \(TSE\), with Meedan and four fact-checking agencies](#) — accessed 2026-10-05

[Meedan — Confirma 2022 collaboration](#) — accessed 2026-10-05

[Desinformante — TSE chatbot verifies content on WhatsApp](#) — accessed 2026-10-05

[Preserving trust in democracy: the TSE's quest to tackle disinformation \(Taylor & Francis\)](#) — accessed 2026-10-05

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