

TTJA's Three-Year Web Accessibility Monitoring — Estonia's Non-Conformity Rate Falls from 18.9% to 12.44%

Digital Inclusion · Good practice · Estonia

Quality score: 84/100

Evidence strength: Strong

Summary

Estonia's regulator TTJA ran three annual cycles of EU-mandated web accessibility monitoring across 102–116 public-sector sites. In-depth audits show non-conformity falling from 18.9% (2022) to 12.44% (2024), while simplified-monitoring scores held around 77–79%.

Key dimensions

Dimension	Score
Innovation level	1/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-28

[Consumer Protection and Technical Regulatory Authority \(TTJA\)](#) — accessed 2026-08-28

[TTJA news announcement](#) — accessed 2026-08-28

[Full Estonia report \(EN machine translation, PDF, via European Commission\)](#) — accessed 2026-08-28

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