

T■■■ — Auckland Transport's AI New Zealand Sign Language Avatar for Transit Alerts

AI in the Public Sector · Good practice · New Zealand

Quality score: 40/100

Evidence strength: Descriptive / self-reported

Summary

Auckland Transport and Kara Technologies are piloting T■■■, an AI avatar assembling motion-captured NZSL signs into real-time video translations of Western Line train-disruption alerts. It reaches ~24,500 NZSL users nationally; the 3-month pilot has no outcome data yet.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-01

[Auckland Transport, with Kara Technologies and the Deaf and Hard of Hearing Foundation](#) — accessed 2026-08-01

[Auckland Transport — NZSL AT Mobile App Alerts Pilot](#) — accessed 2026-08-01

[1News — AI avatars to deliver real-time NZ Sign Language translations](#) — accessed 2026-08-01

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