

Turkmenistan's AI Customs Assistant — A UNCTAD-Backed Trade Portal With No Results Yet Published

AI in the Public Sector · Good practice · Turkmenistan

Quality score: 33/100

Evidence strength: Cautionary / limited

Summary

Turkmenistan's Single Window trade portal added a trilingual AI assistant on 1 June 2026, built with UNCTAD, to classify HS codes, check permits and estimate customs duties. No usage or accuracy figures have surfaced three months on.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-25

[State Customs Service of Turkmenistan, with UNCTAD](#) — accessed 2026-09-25

[Trend.Az — Turkmenistan launches AI-powered customs services](#) — accessed 2026-09-25

[The Times of Central Asia — Turkmenistan looks to AI in customs modernization drive](#) — accessed 2026-09-25

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