

UCABee — Generative-AI Administrative Chatbot at Venezuela's Universidad Católica Andrés Bello

AI in Education · Good practice · Venezuela

Quality score: 27/100

Evidence strength: Cautionary / limited

Summary

Venezuela's Universidad Católica Andrés Bello launched UCABee, a generative-AI chatbot for enrolment, tuition and scheduling queries, on 26 Feb 2026. It replaces a channel handling ~6,175 monthly requests; staff target 90% automated resolution.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	2/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-06

Universidad Católica Andrés Bello (UCAB) / En3D Venezuela — accessed 2026-07-06

El Ucabista: 'UCABee', el chatbot de la UCAB que optimiza la atención al usuario — accessed 2026-07-06

Cambio Digital OnLine: UCAB desarrolló aplicativos con IA para apoyar la educación, la manufactura y el comercio — accessed 2026-07-06

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