UK Finance Financial Abuse Code of Practice

Gender Equality · Good practice · United Kingdom

Quality score: 52/100

Evidence strength: Moderate

Summary

Born from a 2015 Refuge/Co-op Bank campaign, UK Finance's Financial Abuse Code has banks train staff and refer survivors to support. By 2025, 33 signatories covered 49 brands and 90% of UK mortgages, though only 15% of survivors report abuse to their bank.

Key dimensions

Dimension	Score
Transferability / replicability	2/3
Impact on gender equality	1/1
Effectiveness	0/1
Efficiency	0/1
Evaluated outcomes	0/1
Sustainability	1/1
Achievement / evidence	1/1
Gender-mainstreaming embedding	1/1
Curator validation	0/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-11

UK Finance (with Refuge and The Co-operative Bank) — accessed 2026-07-11

UK Finance – 90% of mortgage lending now covered by the Financial Abuse Code — accessed 2026-07-11

Refuge – 8.7 million people report experiencing economic abuse — accessed 2026-07-11

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