

Ulangizi AI — Malawi's Government-Data-Backed Farming Advisory Chatbot

AI in the Public Sector · Good practice · Malawi

Quality score: 40/100

Evidence strength: Moderate

Summary

Opportunity International's Ulangizi chatbot merges generative AI with Malawi's Ministry of Agriculture guidance, giving farmers Chichewa voice, text and photo advice via WhatsApp. Thousands use it, but yield impact is anecdotal and accuracy is uneven.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-05

[Opportunity International \(with Malawi's Ministry of Agriculture\)](#) — accessed 2026-09-05

[Rest of World: Ulangizi AI helps farmers in Malawi with advice about pests, drought, and climate change](#) — accessed 2026-09-05

[Microsoft Customer Story: Opportunity International works to end farmer poverty in Malawi with Azure AI](#) — accessed 2026-09-05

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