

Unified State Register of War Veterans & e-Veteran ID in Diia

Digital Inclusion · Good practice · Ukraine

Quality score: 96/100

Evidence strength: Strong

Summary

Ukraine's Ministry of Veterans Affairs, IREX and the Ministry of Digital Transformation built a national digital registry of war veterans, now accessible as an e-Veteran ID in the Diia app used by over 300,000 people to claim benefits without paper documents.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-22

[Ministry of Veterans Affairs of Ukraine, with IREX and the Ministry of Digital Transformation](#) — accessed 2026-07-22

[IREX — Ukraine Veteran Reintegration](#) — accessed 2026-07-22

[UNDP Ukraine — Veteran's ID launched in the Diia mobile application](#) — accessed 2026-07-22

[Cabinet of Ministers of Ukraine — e-Veteran ID used by over 300,000 people](#) — accessed 2026-07-22

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