

Universitas Terbuka's GenAI Tutoring Trial Reaches 37,743 Distance-Learning Students

AI in Education · Good practice · Indonesia

Quality score: 60/100

Evidence strength: Quasi-experimental

Summary

A quasi-experimental study at Indonesia's 550,000-student Open University compared 18,713 students in ChatGPT-assisted tutorials against 19,030 in human-tutored classes, finding small but statistically significant gains in assignment scores and forum engagement.

Key dimensions

Dimension	Score
Evidence of learning impact	2/3
Equity & inclusion	2/3
Transparency, ethics & data protection	1/3
Teacher capability & pedagogy	1/3
Scalability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-24

[Universitas Terbuka \(Indonesia Open University\)](#) — accessed 2026-08-24

[Open Praxis \(2025\)](#) — accessed 2026-08-24

[Universitas Negeri Surabaya case-study writeup](#) — accessed 2026-08-24

Cite this — Evidoria. *Universitas Terbuka's GenAI Tutoring Trial Reaches 37,743 Distance-Learning Students*. Persistent ID: 3e098b9e-741e-451c-90d6-42b8eb0e8f08.