

University of the Punjab's AI Admission Assistant Chatbot

AI in Education · Good practice · Pakistan

Quality score: 13/100

Evidence strength: Cautionary / limited

Summary

Pakistan's oldest public university, the University of the Punjab, launched an in-house, trilingual (English/Urdu/Roman Urdu) AI chatbot in June 2026 to guide prospective students on eligibility, admission tests, quotas and scholarships — the first such tool from a Pakistani publ

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	0/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-12

[University of the Punjab](#) — accessed 2026-07-12

[University of the Punjab — official announcement](#) — accessed 2026-07-12

[Associated Press of Pakistan — PU launches AI chatbot to guide admission seekers](#) — accessed 2026-07-12

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