Vestland County's Copilot Pilot — a Norwegian County Switched Microsoft 365 Copilot Off After Four Months and Built Its Own Assistant, Mimir

AI in the Public Sector · Good practice · Norway

Quality score: 60/100

Evidence strength: Moderate

Summary

Norway's Vestland County piloted Microsoft 365 Copilot with 14 staff in 2024, switched it off after four months over doubts about its GDPR legal basis, shared its DPIA with 28 bodies and moved staff to Mimir, an in-house assistant.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-22

Vestland fylkeskommune (Vestland County Council) — accessed 2026-11-22

Vestland fylkeskommune — Pilot for bruk av generativ KI i VLFK, Sluttrapport (April 2025) — accessed 2026-11-22

Vestland fylkeskommune — Vurdering av personvern i Copilot for Microsoft 365 (DPIA, March 2025) — accessed 2026-11-22

KI Norge — Fylkeskommunen forenkler arbeidsdagen til ansatte med egen KI-assistent — accessed 2026-11-22

Vestland fylkeskommune — Eit stort steg i KI-satsinga (Mimir launch, Feb 2026) — accessed 2026-11-22

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