

Vienna Business Agency Expat Centre & Business Immigration Office — integrated talent-welcome service

City Innovation Library · Good practice · Austria

Quality score: 71/100

Evidence strength: Strong

Summary

Vienna's city-owned agency has provided free, multilingual support to international professionals since 2010. The Business Immigration Office (2021) co-locates city immigration, employment and economic-development staff. Consultations grew from 1,481 in 2019 to 5,180 in 2024.

Key dimensions

Dimension	Score
Evidence of impact / measured results	2/3
Transferability / demonstrated replication	2/3
Scalability	2/3
Sustainability / continuity	3/3
Innovation	1/3
Inclusiveness / equity	2/3
Multi-stakeholder collaboration	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-21

[Wirtschaftsagentur Wien \(Vienna Business Agency\), a fund of the City of Vienna](#) — accessed 2026-06-21

[Vienna Business Agency — International Professionals consultation](#) — accessed 2026-06-21

[City of Vienna — International Top Talent \(digitales.wien.gv.at\)](#) — accessed 2026-06-21

[Vienna City Hall press release on 2023 international company results](#) — accessed 2026-06-21

[Business Immigration Office opening press release \(OTS, Oct 2021\)](#) — accessed 2026-06-21

Cite this — Evidoria. *Vienna Business Agency Expat Centre & Business Immigration Office — integrated talent-welcome service*. Persistent ID: dabbb420-a519-46c5-a2de-3cf0416b9612.