

Virtual Assistant for Judges — Vietnam's Supreme People's Court Nationwide AI Legal-Research Tool

AI in the Public Sector · Good practice · Vietnam

Quality score: 60/100

Evidence strength: Moderate

Summary

Launched in April 2022 by Vietnam's Supreme People's Court with Viettel Group, the judges' AI virtual assistant has fielded nearly 6 million legal queries nationwide, averaging 10,000–15,000 a day, and is credited with saving about 37 billion VND (\$1.45M) a year.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-20

[Supreme People's Court of Vietnam / Viettel Group \(Viettel AI\)](#) — accessed 2026-08-20

[Viettel Solutions — nationwide launch and training press release](#) — accessed 2026-08-20

[VietnamPlus \(Vietnam News Agency\) — usage and savings figures](#) — accessed 2026-08-20

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