

VNeID — Vietnam's AI-Powered National Digital Identity and Proactive Welfare-Disbursement Platform

AI in the Public Sector · Good practice · Vietnam

Quality score: 60/100

Evidence strength: Observational / pre–post

Summary

Vietnam's VNeID uses AI facial-recognition and data-matching to verify identity and route welfare payments: 83.5 million accounts, 2.1 billion transactions, and 2.5 million welfare beneficiaries paid ~24 trillion VND (~US\$1bn) by bank transfer.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-13

[Ministry of Public Security of Vietnam \(C06 – Administrative Management Police Department\)](#) — accessed 2026-07-13

[VietNamNet — Vietnam's digital revolution runs on VNeID](#) — accessed 2026-07-13

[Biometric Update — Vietnam approves plan to turn VNeID into national digital 'super app'](#) — accessed 2026-07-13

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