

Voicelt — Saint Kitts and Nevis' AI Legal Assistant for Citizens

AI in the Public Sector · Good practice · Saint Kitts and Nevis

Quality score: 33/100

Evidence strength: Cautionary / limited

Summary

Saint Kitts and Nevis' Law Commission launched Voicelt, a generative-AI assistant answering citizens' questions on national law via web chat and WhatsApp; officials report over 2,000 interactions in its first three months, though no independent cost or accuracy audit has been pub

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-19

Saint Kitts and Nevis Law Commission, Ministry of Justice and Legal Affairs, with developer Cherami Limited — accessed 2026-07-19

SKNIS: St. Kitts and Nevis Pioneers AI-Powered Assistant — accessed 2026-07-19

St Kitts and Nevis Law Commission: Welcome to Voicelt — accessed 2026-07-19

SKN Consulate Toronto: AI-Powered Justice Reform at UNDP-EU Workshop — accessed 2026-07-19

UNDP: PACE Justice Project — accessed 2026-07-19

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