

vTaiwan and the Join Platform: Machine-Learning Opinion Clustering for National Policy Consultation

AI in the Public Sector · Good practice · Taiwan

Quality score: 67/100

Evidence strength: Observational / pre–post

Summary

Taiwan's vTaiwan feeds the open-source Pol.is machine-learning engine into the government's Join platform, mapping citizen opinions into consensus statements across 26+ national policy consultations since 2015; petitions over 5,000 signatures compel a government response.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	3/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-31

[National Development Council \(Taiwan\)](#) — accessed 2026-08-31

[National Development Council – Join platform](#) — accessed 2026-08-31

[Academic case study \(European Partnership for Democracy\)](#) — accessed 2026-08-31

[Policy analysis – Friedrich Naumann Foundation](#) — accessed 2026-08-31

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