

vTaiwan & Join — Taiwan's AI-Assisted Digital Deliberation Platforms for Citizen Participation

AI in the Public Sector · Good practice · Taiwan

Quality score: 73/100

Evidence strength: Observational / pre–post

Summary

Taiwan's vTaiwan and Join platforms used AI-assisted opinion clustering to let citizens petition government (13,853 proposals by 2022, 10M+ visitors) — but sources document no major vTaiwan-driven decision since 2018, a rare well-documented success-then-decline case.

Key dimensions

Dimension	Score
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	3/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-13

g0v civic-tech community with Taiwan's National Development Council / Ministry of Digital Affairs (Join platform) — accessed 2026-07-13

The Daily Beast — accessed 2026-07-13

MIT Technology Review (2018) — accessed 2026-07-13

Bertelsmann Stiftung — accessed 2026-07-13

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