

Webb Customs — Benin's Nationwide AI-Branded Customs Risk System Reaches 44 Offices

AI in the Public Sector · Good practice · Benin

Quality score: 27/100

Evidence strength: Cautionary / limited

Summary

In May 2025 Benin's customs authority replaced ASYCUDA with Webb Customs, a vendor-built AI-branded risk platform now live in 44 of 49 offices. National customs revenue nearly doubled 2020–2024, though that trend predates the rollout and can't be attributed to the system alone.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	0/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	0/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-26

[Direction Générale des Douanes et Droits Indirects \(Benin Customs\)](#) — accessed 2026-09-26

[La Nation — Projet Customs Webb](#) — accessed 2026-09-26

[We Are Tech Africa](#) — accessed 2026-09-26

[Bénin Révèle — reform tracking portal](#) — accessed 2026-09-26

[Webb Fontaine — Webb Customs announcement](#) — accessed 2026-09-26

Cite this — Evidoria. *Webb Customs — Benin's Nationwide AI-Branded Customs Risk System Reaches 44 Offices*. Persistent ID: 221ce80f-2bf6-436d-ab09-9d3207c905f9.