wohnpartner — Vienna's Neighbourhood Service for 1,800 Municipal Housing Estates

City Innovation Library · Good practice · Austria

Quality score: 67/100

Evidence strength: Moderate

Summary

Since 2010 Vienna has run a city-wide neighbourhood service for its Gemeindebau. In 2024 wohnpartner handled 16,000+ conflict cases across 1,250+ estates; outcome evidence is still output-based.

Key dimensions

Dimension	Score
Evidence of impact / measured results	1/3
Transferability / demonstrated replication	1/3
Scalability	3/3
Sustainability / continuity	3/3
Innovation	2/3
Inclusiveness / equity	2/3
Multi-stakeholder collaboration	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-05

wohnpartner (Wohnservice Wien GmbH, City of Vienna) — accessed 2026-11-05

wohnpartner Annual Report 2024 (PDF) — accessed 2026-11-05

Cooperative City: Vienna's Wohnpartner — accessed 2026-11-05

Cite this — Evidoria. *wohnpartner — Vienna's Neighbourhood Service for 1,800 Municipal Housing Estates*. Persistent ID: 89d6e23d-b9e0-4e70-a96c-5989579d5a61.