

Women Agents for Financial Inclusion — Orange Money, Mosabi & UNCDF's Graphical Training Design in Sierra Leone

Digital Inclusion · Good practice · Sierra Leone

Quality score: 72/100

Evidence strength: Strong

Summary

UNCDF partnered with Orange Money, Mosabi and Empire Solutions to redesign mobile-money agent training around graphical, gamified modules for low-literacy women, lifting women's share of Orange's ~9,000-strong agent network from 4% to 15% within a year.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	0/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-24

[UN Capital Development Fund \(UNCDF\), Orange Mobile Finance Limited, Mosabi, Empire Solutions](#) — accessed 2026-09-24

[MicroCapital Brief](#) — accessed 2026-09-24

[UNCDF: Women Agents to Boost Financial Inclusion in Sierra Leone](#) — accessed 2026-09-24

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