

Yape Adds Screen-Reader Accessibility to Peru's Dominant Mobile Wallet

Digital Inclusion · Good practice · Peru

Quality score: 44/100

Evidence strength: Moderate

Summary

Peru's Yape, used by over 15 million people, added VoiceOver/TalkBack support to sign-up, transfers, top-ups and QR payments. El Comercio reports over 100,000 blind or low-vision users now use it unaided, though no independent audit or co-design process is documented.

Key dimensions

Dimension	Score
Innovation level	1/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-01

[Yape \(Banco de Crédito del Perú / Credicorp\)](#) — accessed 2026-09-01

[El Comercio — Yape breaks barriers](#) — accessed 2026-09-01

[Corresponsables — Yape es accesible para personas con discapacidad visual](#) — accessed 2026-09-01

[Yo También — Un paso más hacia la inclusión financiera en Perú \(sponsored content\)](#) — accessed 2026-09-01

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