

Yokosuka City's ChatGPT Trial — Japan's First Municipal Rollout for Administrative Work

AI in the Public Sector · Good practice · Japan

Quality score: 60/100

Evidence strength: Observational / pre–post

Summary

In April 2023, Yokosuka became Japan's first city to open ChatGPT to all ~4,000 municipal employees for daily admin work. A one-month trial cut task time by at least 10 minutes per worker daily, though half the staff distrusted its accuracy — the city adopted it anyway.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-13

[Yokosuka City Government \(Kanagawa Prefecture\)](#) — accessed 2026-07-13

[Japan Times](#) — accessed 2026-07-13

[Japan Today](#) — accessed 2026-07-13

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