

Zambia's Electoral Commission Strips 18,000 Duplicate Names from a 7-Million-Voter Biometric Register

AI in the Public Sector · Good practice · Zambia

Quality score: 60/100

Evidence strength: Moderate

Summary

Zambia's Electoral Commission used biometric fingerprint/face matching in its 2020–21 voter drive to catch and remove about 18,000 duplicates from a 7,002,393-strong provisional roll, then opened public inspection windows for citizens to check their own records.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-26

[Electoral Commission of Zambia \(ECZ\)](#) — accessed 2026-09-26

[Biometric system aids to root out 18k duplicate registrations](#) — accessed 2026-09-26

[Biometric citizen identification to enhance voter registration in Zambia \(Biometric Update\)](#) — accessed 2026-09-26

[Zambia implements biometric ID registration system \(ITWeb Africa\)](#) — accessed 2026-09-26

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